



## **WESTBURY AREA BOARD** **Thursday 7<sup>th</sup> April, 2016.**

Welcome to the annual report from your Community Policing Team (CPT).

Over the period since our last report, we have been looking at how we can develop our CPT and have held several staff engagement sessions across the teams. In addition to this, we have met with a number of community groups and listened to their views. It is clear that across all the forums we have engaged with, we are all sharing a common goal of “keep me safe, protect my community”. We are looking at improved ways to communicate via a number of channels that are open to us, from social media to face to face meetings. We will continue to balance our resources against the threats, harms and risks in your community, working in line with our control strategy to address the issues that matter to you. We have moved away from a statistics lead report but be assured, if it is happening in your community and affects you, we will tell you.

The end of March will see us entering the pre re-election period for the Police and Crime Commissioner, also known as purdah. It is important to stress that it is business as usual for the Wiltshire Police. Your local CPT are apolitical and we are here to work with our communities to address the issues that are most important to you, as I am sure you will appreciate it is not for us to comment on the upcoming elections.

**Horizon - <http://www.wiltshire.police.uk/horizon> - 101**

I would like to take this opportunity to introduce you to Horizon. Being a victim or witness of crime can be distressing and traumatic. .

From October 2014, we were given the responsibility for delivering non-specialist services to victims of crime. Horizon Victim and Witness Care has been established to ensure that every victim of crime benefits from the best possible integrated support service according to their needs.

Horizon have been designed to provide the help and support needed relevant information and advice with links to other partner organisations that can assist you.

[feedback@wiltshire.police.uk](mailto:feedback@wiltshire.police.uk)

Horizon Victim and Witness Care is a new team of police staff which will help to provide a co-ordinated, consistent end-to-end service for victims and witnesses. This is from their first point of contact with Wiltshire Police, through the whole criminal justice process.

Working with partner agencies, Horizon will provide an enhanced service to support victims and witnesses when they need it most.

How can they help?

- A dedicated Victim and Witness Care Officer to victims of crime identified as most vulnerable
- Support and guidance throughout the criminal investigation process
- Simplified process for victims
- Greater level of co-ordinated end-to-end care for victims who need it most
- A schedule of contact between the victim and Wiltshire Police - victims will be able to say when and how they wish to be contacted
- Signposting to relevant national and local services where appropriate
- Improved quality of outcomes for victims and witnesses, working closely with key partner agencies
- If you require further practical and emotional help, we can refer you on to Victim Support

The victims and witnesses eligible for an enhanced service are:

- Vulnerable victims
- Intimidated victims
- Persistently targeted victims
- Victims of serious crime

These victims will be allocated a dedicated Victim Care Officer who will conduct a detailed assessment of their needs.

The Victim Care Officer will provide a single point of contact for the victim or witness to receive information and updates on their case. Victim Care Officers will agree a schedule of contact with the victim and be able to signpost them to partner agencies and more specialist local and national services when appropriate, such as Wiltshire Bobby Van Trust.

## **Wiltshire Control Strategy**

We are continuing to base our Policing activities on the control strategy and working with the 4 P's, Prevent, Pursue, Protect and Prepare. Under this strategy we are looking to maintain our consistent approach to addressing the threat, harm and risk that causes the greatest harm to your communities and this is a daily evolving situation that requires a degree of fluidity. We have chosen not to include the diagram setting out our control strategy in this report but I need to emphasize that this is key in how we go about our daily business. A cross cutting theme of the control strategy is our young people and those who are more vulnerable and need safeguarding. In addition, those who are victims of domestic abuse are all in deserving need of a professional response and support. Our control strategy

meets with Horizon here and works together to support those in need and focus our energies and resources in the most productive direction.

## **Community Messaging**

Below is a link to Chief Constable Mike Veales monthly column which was posted onto the Community Messaging forum <https://www.wiltsmessaging.co.uk/> . This highlights the areas recently covered in our previous community reports. I would encourage you all to sign up to the Community Messaging as it is a key component of how Wiltshire Police are looking to engage with our communities. This month we have seen bulletins around action fraud, child sexual exploitation, and the force bravery awards as well a number of witness appeals.

[https://www.wiltsmessaging.co.uk/da/140468/Chief\\_Constable\\_Mike\\_Veales\\_monthly\\_column\\_March.html](https://www.wiltsmessaging.co.uk/da/140468/Chief_Constable_Mike_Veales_monthly_column_March.html)

As always, we welcome any feedback that you may have and it is important to hear your views in how we can find the balances and address the issues that affect your communities. Please continue to leave your feedback at [feedback@wiltshire.police.uk](mailto:feedback@wiltshire.police.uk)

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### Local Crimes.

There has been a rise in Non dwelling burglaries and theft from motor vehicles across the area. The majority have involved properties and vehicles being insecure and therefore would encourage the public to lock and secure their items. Investigations are continuing but at present no arrests have been made.

For a detailed breakdown of the crime in your area visit...

<https://www.police.uk/wiltshire/>

**James Brain**

**Community Policing Team Inspector**

**Trowbridge & Warminster**

[feedback@wiltshire.police.uk](mailto:feedback@wiltshire.police.uk)